

We'd like to give our customers a big hand.



After all, they did the same for us.

When the recent J.D. Power and Associates rankings were announced, our customers rated LG&E Energy Highest in Customer Satisfaction with both Residential Electric Service and Midsize Business in the Midwestern U.S. In addition, LG&E Energy ranked highest among all electric service ranked in the nation. We'd like our customers to know that we're grateful. But the way we see it, that's the kind of service you deserve. Along with some of the lowest energy rates in the nation. LG&E Energy. **Customers first. Energy that lasts.**



J.D. Power and Associates 2002 Electric Utility Residential Customer Satisfaction Study.SM Study based on a total of 22,936 consumer responses. In the Midwestern region, the top 16 largest electric companies were ranked in the study. www.jdpower.com

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